



Jennifer Gray, M.S., CCC-SLP
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Cancellation Policy

Jennifer Gray and Grays Peak Speech Services use a cancellation policy to ensure each child can benefit from therapeutic intervention. We ask that you notify me via phone, text, or e-mail if you plan to cancel a therapy appointment prior to that session. We understand children get sick and schedules change. Cancellations are acceptable and to be expected with young children. Please notify me at least 24 hours prior to your scheduled appointment and I will do my best to find another time to reschedule our visit. Cancelling ahead of time allows me to fit in other children who may need services.

Any cancellations less than 24 hours will be recorded. More than 3 cancellations or “no-shows” within 24 hours of your scheduled therapy visit within a two-month time frame will result in Jennifer Gray discontinuing services.

Sincerely,

A handwritten signature in black ink that reads "Jennifer Gray". The signature is written in a cursive, flowing style.

Jennifer Gray, M.S., CCC-SLP
Speech-Language Pathologist